**EDUCATION**

**Boston University Questrom School of Business,** Boston, MA

*B.S.B.A., Information Systems & Finance Concentration: Cum Laude*

Awards & Honors: Dean’s List (Fall 2021 – Spring 2024), Presidential Scholarship, QuestromTalks Finalist

**PROFESSIONAL EXPERIENCE**

**Protiviti Inc.** Los Angeles, CA *Sep 2024 – Present*

*Internal Audit and Financial Advisory Tech Consultant*

* Conducted end-to-end IT audit projects from planning to completion across the Financial, Consumer, and Healthcare Industries by completing ITGC and SOX Testing through collaboration with client cross-functional stakeholders to address key risk assessments and analysis of existing systems and procedures against guidelines
* Executed individual testing agendas through the creation of personal testing planners that increased the completion percentage of a project by 23% through created PowerBI dashboard to reflect testing progress to client and internal teams
* Analyzed backend code repositories containing Python, SQL, and JSON within Microsoft Azure and SQL databases, effectively clarifying complex code functions for team members and establishing code documentation guidelines
* Developed data-driven insights using advanced Excel functions to transform large datasets (15,000+ rows) to extract accurate testing populations and samples for streamlined audit processes

**WithumSmith+Brown, PC,** Irvine, CA/Remote*Jun 2023 – Dec 2023*

*System and Organizations Control Consulting Intern*

* Supported 14+ clients across diverse industries by executing SOC 1 and SOC 2 audits, documenting findings, and maintaining project timelines according to established work plans
* Identified patterns of security vulnerabilities across client SQL configurations, collaborating with client teams to develop mitigation strategies that enhanced data protection for 5+ clients
* Co-led 20+ client observation meetings alongside Project Managers to collect evidence and actively coordinated with clients to address evidence concerns regarding COSO Framework Principles for accurate control assessments

**Boston University Questrom Information Systems Department,** Boston, MA*Sep 2022 – May 2024*

*Introduction to Information Systems Course Teaching Assistant*

* Facilitated daily office hours and provided detailed guidance, decreasing assignment errors for students helped by 15%
* Clarified Microsoft Access database concepts for students, including Keys, Queries, Reports, Forms, and Visual Macros

**ACADEMIC PROJECT**

**SmartCheck – Sustainable Utility Monitoring & Consulting Service** *Fall 2022*

* Led in-person field research with a team of 9 in the Greater Boston area by conducting intercept interviews at suburban areas, green-focused retailers and public spaces. Synthesized responses from 30+ participants to understand utility-related pain points, enabling the team to tailor the pricing model and service features to appeal to a broader segment of consumers
* **Spearheaded creation of survey questions** with the marketing team and identified user personas to ensure data relevancy for market segmentation and feature prioritization. Utilized survey answers to collaborate with the operations team to calibrate pricing and usage assumptions with realistic cost inputs based on forecasted financials and research responses
* **Executed advanced risk modeling** with the Quantitative Analysis team, including conjoint analysis to determine attribute importance (price, delivery), sensitivity analysis across marketing awareness and retention assumptions, and Monte Carlo simulations for VaR to validate that NPV remained positive across multiple marketing and operational risk scenarios

**LEADERSHIP**

**Boston University Chinese Students Association,** Boston, MA*Sep 2020 – May 2022*

*Vice President, Freshman Representative*

* Managed the Engagement team of 4 by hosting weekly event planning meetings to discuss member retention and communicating with the marketing and finance team for event promotion as well as budget needs
* Conducted ad hoc member surveys at events to gauge member satisfaction and noted recommendations for future events, resulting in a 10%-member turnout at subsequent events after implementation of suggestions

**SKILL & INTERESTS**

**Technical:** Microsoft (Excel, Powerpoint, Word), PostgresSQL, Tableau, ADO, Scrum, Python, PowerBi, JSON

**Language:** English (Native), Mandarin (Native), Spanish (Conversational)

**Interests:** Golf, Gym, Bartending, Fashion, Fragrances, Coffee